

Water/Sewer Service and Water Quality Complaints

Our Utility Officers are on call 24 hrs every day of the year should an issue arise regarding water/sewer service and/or water quality. They can be reached at 1 (888) 808-3722. Inquiries can also be directed to the Municipal Engineer Monday to Friday between the hours of 8:30 AM to 4:30 PM at (403) 652-2341.

Bulk Water Fill Locations

Water is available for purchase through a coin machine (excepting \$1.00 & \$2.00 coins only) in bulk quantities from our Aldersyde, Blackie and Fish Creek Ranch water plants.

Aldersyde Water Plant is located on the northeast corner of Brooks and Alberta Avenue.

Blackie plant is located on the east side of John St. between Alberta and Railway Avenues. These two facilities are open 24 hrs per day, 7 days per week and the cost of water is \$2.65 per cubic metre or \$1.00 per 83 imperial gallons.

Fish Creek Ranch (FCR) truck bulk fill station is now open. Also operating 24 hrs per day, 7 days a week, the station is credit card operated, with the cost of water \$5.00 per cubic metre or \$1.00 per 44 imperial gallons. Located at the intersection of 194 Ave W and 368 St W, the FCR bulk fill station is 5.5 km south of Highway 22 on Highway 762, East on 194 Ave W to 368 St W.

Well Water Quality Testing

For those residents using a well for their water supply, the Calgary Health Unit will perform checks on water supplies to assess their suitability for human consumption. These tests include bacteria testing as well as chemical analysis. There is a cost for this. Arrangements for sampling as well as sample bottles can be obtained from the health unit at (403) 938-4911. They can be contacted Monday to Friday from 8:00AM to 12:00PM and 1:00PM to 4:30PM.

Water Well Information

Valuable information pertaining to monitoring, maintenance, troubleshooting and protecting your well from contamination can be obtained by contacting Alberta Agriculture, Food and Rural Development Engineering Services Branch and requesting a copy of Water Wells that last generations at (780) 427-2181. Hours of operation are Monday to Friday from 8:15AM to 12:00PM and 1:00PM to 4:30PM. Alternatively, you can visit their website for an electronic copy of the guide at www.agric.ab.ca under engineering/water/dugouts and wells/water wells.

Learn To Read Your Water Meter

Foothills County uses water meters that read like odometers. Meters are not usually reset between readings. To find out how much water you've used in any given period, just subtract the reading from your last bill from the current meter reading.



Learn To Use Your Water Meter to Detect Leaks

Use your water meter to check for leaks in your home. Start by turning off all faucets and water-using appliances and make sure no one uses water during the testing period. Take a reading on your meter and wait about 30 minutes, then take a second reading. If the dial has moved, you have a leak.